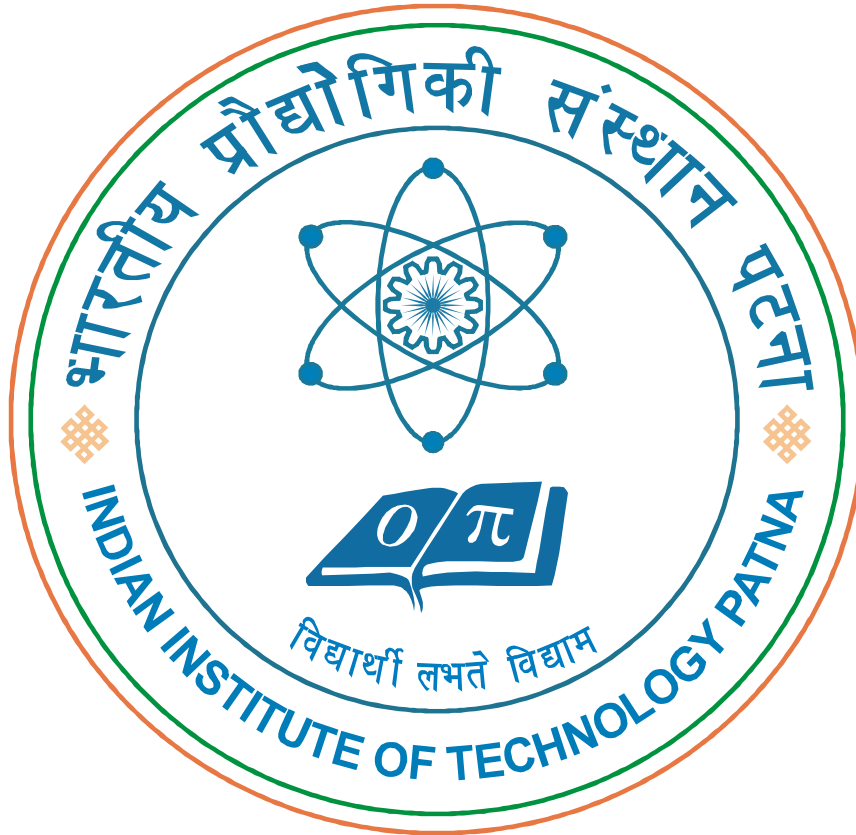


INDIAN INSTITUTE OF TECHNOLOGY PATNA

BIHTA, PATNA – 801 106 (Bihar)

Phone: (0612) 3028771, (0612) 3028784

Website: www.iitp.ac.in



**EXPRESSION OF INTEREST FOR PROVIDING NIGHT
CANTEENS AT IIT PATNA, BIHTA**

EOI No. : IITP/EoI/Night Canteen/2019-20/Jan09

Date of Issue of EOI: 09th January, 2020

Last date of submission of EoI: 30th January, 2020 upto 15:00 Hrs.

Date of Pre-Bid Meeting: 17th January, 2020 at 11:00 Hrs.

Opening of EOI: 31st January, 2020 at 15:00 Hrs.

Address for Submission of hard copies of EOI:

Deputy Registrar (Gen. Admin.)

Indian Institute of Technology, Patna

Kanpa Road, Bihta, Patna- 801 106, Bihar

Email: drgenadmin@iitp.ac.in

INDIAN INSTITUTE OF TECHNOLOGY PATNA
BIHTA, PATNA – 801 106 (Bihar)
Phone: (0612) 3028771, 3028784

IITP/EoI/Night Canteen/2019-20/

Dated: 09.01.2020

Expression of Interest

For providing Night Canteen Services at IIT Patna campus, EoI is invited on behalf of **the Director, IIT Patna**, Bihta, Patna- 801 106 in Single bid system as per terms and conditions contained in the tender document.

Schedule of Tender		
S. No.	Activity Description	Schedule
1.	Tender No.	IITP/EoI/Night Canteen/2019-20/ Jan09
2.	Time and Date of start of Bid submission	09.01.2020 at 03:00 PM
3.	Time and Date of Pre-Bid Meeting	17.01.2020 at 11:00 AM
4.	Time and last date of Bid Submission	30.01.2020 at 03:00 PM
5.	Time and Date of Technical Bid opening	31.01.2020 at 03:00 PM.
6.	Validity of Bid offer	90 days from the date of opening
7.	Estimated cost of tender	Rs. 10.00 lakhs
8.	Amount of EMD to be deposited	Rs. 20,000/- (Rs. Twenty Thousands only)
9.	Cost of Bid Document	No Fee

GENERAL TERMS & CONDITIONS

1. Indian Institute of Technology Patna, an Institute of National Importance invites the *Expression of Interest (EOI)* on behalf of the Director, IIT Patna from interested bidders for providing NIGHT CANTEENS for the IIT Patna fraternity. The empanelment of vendor registration will be initially for a period of one year, which may be renewed *annually* for another years on existing *Terms and Conditions* subject to satisfactory performance. The Interested bidders may download the documents from the website www.iitp.ac.in and submit their offers in the prescribed format dully filled and signed with required enclosures and documents. The EOI is to be submitted in a sealed envelope superscripted "EOI for providing Night Canteens at IIT Patna" addressed to the Registrar, **Indian Institute of Technology Patna, Bihta.**
2. The interested vendors / caterers are requested to participate in the pre-bid meeting on the scheduled date indicated on Cover Page and inspect the Hostel Canteen Premises.
3. **EMD: EMD amount of Rs. 20,000/- in the form of Demand Draft / Bank Guaranty / FDR / through SBI Collect** in favour of "Registrar, IIT Patna" payable at Patna must be enclosed with the EoI. The EMD amount will be refunded to unsuccessful bidders at the time of the award of the contract.
4. **The following documents must be enclosed with the EoI :**
 - (a) Details of Experience of handling institutional / corporate cafeteria / food outlet: Current and earlier (during last 3 years). Please include copies of Profit & Loss Accounts for values of at least Rs. 5.00 lakhs for the last three years. The start-ups will be exempted from this pre-requisite as per the GoI rules.
 - (b) Two references from the establishment where the caterer has provided service in the past or present.
 - (c) Certified copy of Income Tax Return along with Profit and Loss Account and Balance Sheet for the last 3 years. (if applicable)
 - (d) Certified copy of GST Certificate / PAN Card
 - (e) Registration Certificate for Catering / Food outlet
 - (f) Municipal License by Public Health Officer
 - (g) Certified copy of EPF and ESI registration certificate (if applicable)
 - (h) Annexure A

SCOPE OF WORK

5. **IIT Patna would require Night Canteen Services for IIT Patna fraternity, and the same be available from 7:00 p.m. to 6:00 a.m. on all days.**
6. The empanelment of Night Canteen Vendor would encompass 'Scope' as under:
 - (a) Sell of items at fixed prices indicated in the **Annexure B**. The items must be of best quality and correct quantity.
 - (b) Organizing accurate billing in case of every individual and the Vendor should accept the Payment through Paytm and Google Pay (G-Pay) or any other mode of digital payment. The Vendor must provide printed or handwritten bills for cash payment;
 - (c) Good Behavior with the IIT Patna fraternity of the Vendor;
 - (d) Use of Dustbins for maintenance of proper hygiene.
 - (e) Use of Polythene is strictly prohibited in the Campus;
 - (f) Vendor must make available all the items mentioned in the Annexure B.
 - (g) Home delivery in Hostels / Residential Complexes with minimum order of Rs. 100/-
 - (h) The Vendor must have to sell all the items at the Hostel Area, Faculty Housing and Staff Housing including Saturday and Sunday.
 - (i) Vendor has to bear transport related expenses for service under its scope; and
 - (j) Timely clearing of any charges imposed by the Institute.
 - (k) Vegetarian and Non-Vegetarian food should be cooked and served separately. Serving utensils should be different for veg and non-veg.
 - (l) Minor maintenance jobs such as replacement of light bulbs, tube lights etc. are the responsibility of the catering contractor.
 - (m) Kitchen equipment, cooking gas bank, gas cylinders and tables for dining (if required), cooking utensils, crockery, cutlery etc. have to be purchased and maintained by the caterer himself.
 - (n) No room (accommodation changing/resting etc.) will be provided to the workmen.
 - (o) Issues related to Hygiene in the Canteen.
 - (p) Cleaning and Housekeeping of kitchen and dining area will be the sole responsibility of the caterer.
 - (q) Cleaning of utensils, cutlery, crockery, kitchen equipment, furniture and water cooler is also responsibility of the caterer. The highest possible standards are expected in this regards.

- (r) Highest levels of hygiene must be maintained in the worker's toilet, with provision for soap, towels etc.
- (s) Workers should be provided the necessary training so as to maintain the highest possible standard of hygiene, as is expected.
- (t) IIT Patna/ Hostel would reserve the right to check on cleanliness and upkeep of premises and quality of provisions, and quality of the food.
- (u) The list of items and their maximum prices that can be sold in the canteen is as list provided in tender document. Caterers who can provide service of items in the list "Must item" at given prices or less than that should only apply. Caterers ready to provide "Good to have" items with prices as mentioned may be preferred.
- (v) Any modifications /changes to be made in the hostel canteen menu have to be with the approval of Competent Authority.

7. PENALTIES FOR VIOLATIONS OF RULES, TERMS AND CONDITIONS

The caterer will be fined in case of violation of the following rules

- a) Non availability of complaint register on the counter/ discouraging students from registering complaints would invite a fine of at least Rs. 2,000/-
- b) Insects cooked along with food would invite a fine of at least Rs. 10,000/-
- c) Any complaint of soft objects like hair, rope, plastic, cloth etc. in food will attract a fine of Rs. 2,500/-
- d) Any complaint of stones /pebbles of diameter more than 2 mm will attract a penalty on the caterer which can range between Rs. 1000/- to Rs. 3,000/- depending on the size of the stone/ pebble.
- e) Hard and /or sharp objects like glass pieces, nails, hard plastic etc. will attract a penalty of at least Rs. 5,000/- per incident.
- f) Three or more complaints of unclean utensils in a day would lead fine of Rs. 3,000/- on the caterer.
- g) Use of Vanaspati Ghee or Ajinomoto is strictly prohibited, heavy penalty will be imposed on the caterer if found using these ingredients.
- h) If hygiene committee in consultation with students present in the outlet agrees that certain item of the menu was not cooked properly / overcooked, then a fine of Rs. 3,000/- would be imposed on the caterer.
- i) Food poisoning shall invoke a hefty fine beyond the limit of any fine mentioned above, along with cancellation of contract and possible blacklisting of the caterer.
- j) Changes in the menu of the outlet without permission of the Night Canteen committee would invite a fine of at least Rs. 3,000/-

- k) If the quality of milk is not found up to be appropriate, or it is diluted, a fine of Rs. 8,000/- would be imposed. Milk should have minimum 3-6% of fat content.
- l) Inappropriate personal hygiene of workers including their dress and /or misbehavior by workers etc. will lead to fine of Rs. 3,500/ on caterer for every instance.
- m) Using brands not mentioned in the contract without prior permission and adulteration shall invoke a hefty fine beyond the limit of any fine mentioned above and as decided by IIT Patna.
- n) Brands of the raw materials used in the outlets should have a proper FSSAI license number and expiry date on the package. The suppliers / distributors of the raw materials should have a proper FSSAI license. The caterer should follows these parameters for brands, failure to do so will be fined by the hostel affairs council as per the issue.
- o) Severity of hygiene failure shall be assessed and decided by the hostel affairs council and fined appropriately. In case of gross failure / negligence a severe penalty will be imposed, which could be a hefty fine as cash and/ or summary termination of the contract.
- p) The varieties of menu that are to be sold in the outlet are already decided by the IIT Patna Night Committee. Only variety mentioned in the document is allowed to be sold in the outlet. The food menu can be increased or decreased only after consultation with the IIT Patna.
- q) For any rule stated in this document, first violation of the rule implies fine as per the rule. Second and subsequent violations of the same rule on a different day within 30 days of previous issue will attract 3 times the initial amount of fine on the caterer.

DEFINITIONS

- 8. Unless otherwise specified, the following expressions used shall carry the meaning hereunder respectively assigned to them, namely:
 - (a) The expression "Owner", "Institute", "IITP" or "IIT" occurring in the EOI document shall mean IIT Patna.
 - (b) The expression "Bidder" shall mean the Tenderer who submits EOI for the work and shall include the Successor and permitted assigns of the Tenderer.
 - (c) The expression "Contractor" shall mean the Tenderer who submits the EOI for work and selected by the Institute for the performance of subject work and shall include Successor or permitted assigns of Contractor.
 - (d) "Work" and "Scope of work" shall mean the totality of work/services and supply of materials by expression or implication envisaged in the contract and shall include all materials, equipment and labour required for commencement, performance, provision or completion thereof.
 - (e) "Contract" shall mean the contract for the work and shall include the tender

document, the specification, general or special conditions of contract of IIT, the letter of acceptance and the acceptable rates/bill of quantities in price bid etc.

- (f) “Competent Authority” shall mean the Director, IIT Patna or any other Officer designated by him for the purpose of this EOI pertaining to providing Night Canteen Services and powers delegated thereto, for the conduct of the defined work and smooth functioning of the Night Canteen Services.

TERMS AND CONDITIONS OF EXPRESSION OF INTEREST (EOI)

9. Following Terms and Conditions will be applicable to the service providers:
- (a) The items in Night Canteen permitted to be sold shall not be higher than the rates fixed and advertised in this EoI. Institute Market Committee (IMC) will verify the selling price of items on weekly basis. In case of any discrimination, penalty may be imposed and administrative action can be initiated.
- (b) Contract will be extended annually only after reviewing by the Institute Market Committee (IMC).
- (c) The vendor will be allotted a space in the Campus and the Vendor will abide all the Terms and Conditions of the Institute towards applicable rent (**approx. Rs. 8/- per square feet**), **electricity and water charges**.
- (d) The Institute Market Committee (IMC) will have right to see the quality and verify the rates of the items sold therein.
- (e) Encouraged to install Digitized Payment by Swiping Machines for convenience in payments for the goods delivered.
- (f) No subletting of work will be allowed at any stage. Vendor shall have to submit the EOI form only for the business mentioned against such work as EOI.
- (g) The successful Vendor will be allowed to commence the business upon the successful award of the contract, payment of **Rs. 50,000 in the form of Bank Guaranty / Demand Draft / FDR / through SBI Collect** as Performance Security Deposit (PSD), Execution of Agreement (Deed of License) failing which PSD paid will be forfeited besides cancelling the license.
- (h) Space allotted to the vendor can be relocated as per the Institute requirement.
- (i) The Vendor has to do the same business which is mentioned in the tender EOI and license issued. If the licensee is found doing business in the Campus other than the stipulated in the deed of license, the same is liable to be terminated duly forfeiting PSD and an Administrative action may be taken against him.
- (j) In the event of Death of licensee, the license shall come to an end. However, the licensor may permit the Legal Heir of the licensee to run the business on the same *Terms & Conditions* for the remaining period of license on execution of fresh Deed of license by such Heir.

- (k) The shop or premises will be given “as is where is Condition” to the licensee. Any modifications, changes, alterations, repairs, required shall be undertaken by the licensee at his own cost with the prior written permission from the Institute and as per the drawings approved by the appropriate authority, if allotted as per the requirement of the Institute.
- (l) Bio Waste Management will be in a proper way. The premises and surroundings of the shop (if allotted) shall be kept clean and tidy by keeping dustbins at appropriate places and are subject to inspection by the officials of the licensor and the Municipal Authorities. Non-compliance will attract penalty imposition up to Rs.1,000/- on each occasion. Plastic Carry Bags will be totally prohibited inside the Campus.
- (m) “Suggestions & Complaints” book which shall be made available to the public on demand immediately. Any suggestions or complaints made by the public; be attended on priority. The said book shall be produced to inspecting officials. The “Suggestions & Complaints” recorded in the book be scrupulously followed and failure to follow will lead heavy penalty imposition or Agreement termination/forfeiture of PSD.
- (n) On the expiry of the period of the license or on its termination, as the case may be, the licensee shall deliver vacant possession of the premises intact to the licensor.
- (o) In the event of the Licensee failing to deliver vacant premises to the licensor, the licensor shall have the right to take possession of the premises by putting his own lock and key to the shop. The articles, if any, left by the licensee, will be kept open for public auction on the next day of taking over the premises by the licensor.
- (p) Licensee shall ensure that fire detection and suppression measures installed inside the premises are kept in good working condition at all times, and also ensure that all electrical wiring, power outlets and gadgets are used and maintained properly for guarding against short circuits/fires.
- (q) The licensee has to pay amounts, in case of any accident to the personnel employed by them during the business time. The licensee alone is liable for workmen’s compensation and any other statutory dues. The Institute is not liable for payment of any such compensation.
- (r) The licensee shall pay all the taxes which are levied by the Central Government and State Government from time to time. The Institute is not liable for the penalties against non-payment of these taxes or default therein. Any default, non-payment of taxes to statutory authorities will cause termination of license and vacation of premises.
- (s) All the above Terms and Conditions will form part of agreement. The licensee will have to be bound by these conditions in addition to any other conditions prescribed by the Institute.
- (t) All Notices, Consents, Sanctions, Directions and Approvals referred to in this agreement or otherwise shall be given by the licensor to the licensee in writing. The process in the said auction will be adjusted towards the arrears of license fee etc., and

the balance, if any, will be refunded to the licensee. Failure to deliver vacant possession by the Licensee to the licensor, shall entitle the Licensor to forfeit PSD. In the event of any damage caused to the shop premises or property of the Licensor by the Licensee or his representatives, agents or servants during the subsistence of licensee period, the licensee shall make good to the Licensor shall have right to recover the said amount from PSD of the licensee. No living accommodation shall be provided to shopkeeper or their employee in the campus. Likewise, no person related to shop, will be allowed to stay in the campus after closing of shops. During the Agreement period, the licensor is at liberty to alter /modify /add/delete the condition(s) of the Agreement in the interest of the Institute.

- (u) The Vendor must submit their response as per formats provided at Annexure 'A'. The EOI, not conforming to the instructions or prescribed formats will be rejected.
- (v) The caterer / vendor should adhere to the provisions of the Provident Fund Act, the Minimum wages act to the satisfaction of the licensee.
- (w) The caterer should ensure payment to the labourers as per Minimum wages Act and that all statutory liabilities are discharged.

10. Prohibitions:

- (a) No shopkeeper should sell any prohibited items such as Cigarettes, Gutka, Pan Masala, Intoxicants, Liquor, Prohibited drugs etc. They shall adhere to the code of conduct laid down by the Institute from time to time. The license agreement can be terminated at any point of time without assigning any reasons including violation of contractual obligations.
- (b) No child labourer shall be employed for servicing as per law.
- (c) The licensee shall not exhibit or permit any advertisement in the shop (if allotted), except business. The cut-out/poster/hording will not be obscene. In case of misbehavior, assault on person / employees Institute, any act or comment tarnishing the image of Institute by the licensee or his representative /workers lead to impose penalty or termination of contract duly forfeiting PSD.
- (d) Permission shall not be accorded to any licensee to open sub Shop/Outlets under any circumstances for whatsoever reasons.
- (e) Operations of the business and timings shall be as per the directions of Institute Market Committee (IMC).
- (f) Institute reserves the right to accept or reject the EOI of any Vendor at the sole discretion of Institute without assigning any reasons thereof.

11. Evaluation Criteria :

Criteria	Maximum marks
Turnover	20 marks
Works Experience	30 marks
Presentation/ Interaction before Committee*	50 marks

***The committee will analyze the concept, pricing and discount along with quality offered. The presentation will involve marks on the basis of concept, novelty, pricing, discount, product range and intended infrastructural development plan**

The details of 30 marks for the criteria of work experience are given as under:

Sl. No.	No. of Years of Work Experience	Marks to be awarded
1.	> 3 years - 4 years	10
2.	> 4 years - 5 years	15
3.	> 5 years - 6 years	20
4.	> 6 years - 7 years	25
5.	> 7 years	30

The details of marks to be awarded on the basis of Turnover are given as under:

Sl. No.	Turnover in Lakhs (Rs.)	Marks to be awarded
1.	> 05.00 lakhs - 10.00 lakhs	05
2.	> 10.00 lakhs - 15.00 lakhs	10
3.	> 15.00 lakhs - 20.00 lakhs	15
4.	Above 20.00 lakhs	20

Total marks for technical evaluation is 50 (Fifty) out of which each bidder will get marks on the basis of documents submitted by them. Bidder obtaining at least 25 marks in technical evaluation will be called for presentation.

In case of applicants who are currently having their shops on campus, their overall performance and satisfaction of IIT Patna community may be considered in evaluating their application in addition to the other requirements. It is the sole discretion of IIT Patna authority and no communication will be made in this regard to the concerned firm/agency.

12. **Termination and Extension**

- (i) IIT Patna reserves the right to terminate the contract in part or full at any time with one month notice without assigning any reason thereof.

13. **Arbitration**

- In the event of any question, dispute/difference arising under the agreement or in connection here with (except as to matters the decision of which is specially provided under this agreement) the same shall be referred to the sole Arbitrator to Director, IIT Patna or his nominee.
- The award of the Arbitrator shall be final and binding on both the parties. In the event of such Arbitrator to whom the matter is originally referred to, is being transferred or vacating his office or resigning or refusing to work or neglecting his

work or being unable to act for any reason what so ever, the Director IIT Patna shall appoint another person to act as Arbitrator in place of the out- going Arbitrator in accordance with the terms of this agreement and the persons o appointed shall be entitled to proceed with the reference from the stage at which it was left by his predecessor.

- The Arbitrator may give interim award(s) and/or directions, as may be required.
 - (i) Subject to the aforesaid provisions, the Arbitration & Conciliation Act, 1996 and the rules made hereunder and any modification from time to time being in force shall be deemed to apply to the Arbitration proceedings under this clause.
 - (ii) Any dispute arising out of the EOI document/evaluation of EOIs/issue of Work Order shall be subjected to the Jurisdiction of Competent Authority/ Court at the place from where the EOI has been issued i.e. Patna.

Note:

The EOI must be submitted/reach in the **Deputy Registrar (Gen. Admin.), Indian Institute of Technology, Patna, Kanpa Road, Bihta, Patna - 801 106, Bihar** on or before the last date and time of submission mentioned on page 1 of this document. The EOI received after last date will not be entertained.

Expression of Interest: Providing Night Canteen Services at INDIAN INSTITUTE OF TECHNOLOGY PATNA, BIHTA

1. Name of the Bidder :
2. Address :
3. Mobile No. & eMail ID :
4. Aadhar Card Details :
5. PAN Card details :
6. Police Verification Details :



I/We hereby submit the Expression of interest for Providing Night Canteen Services at INDIAN INSTITUTE OF TECHNOLOGY PATNA, BIHTA to the IIT Patna fraternity. I/We undertake to agree to all terms and conditions of the Expression of Interest. It is certified that me/my firm fulfils the eligibility criteria mentioned by the Institute in EOI. The undersigned is authorized to submit the expression of interest on behalf of the I/firm/company. Supporting documents of all the above information are also attached.

Signature with date _____
Name of authorized signatory _____

Seal of the firm/company

LIST OF ITEMS AND MAXIMUM PRICES**Must items**

PARATHA (dia – 25 cms):	
Aaloo paratha	Rs. 15.00
Paneer paratha	Rs. 25.00
Mix veg paratha	Rs. 20.00
Onion paratha	Rs. 15.00
Methi paratha	Rs. 10.00
Plain paratha	Rs. 08.00
Corn cheese paratha	Rs. 25.00
Aachari paratha	Rs. 15.00
Gobi paratha (seasonal)	Rs. 15.00
Muli paratha (seasonal)	Rs. 15.00
Dosa	Rs. 25.00
Idli (50gm) / 2pc	Rs. 20.00
Uttapam	Rs. 25.00
Omelette (2 eggs)	Rs. 20.00
Bread omelette (2 eggs)	Rs. 25.00
Sandwich	Rs. 25.00
Veg Roll	Rs. 20.00
Egg Roll (1 egg)	Rs. 30.00
Egg Roll (2 eggs)	Rs. 35.00
Paneer Roll	Rs. 35.00
Chicken Roll	Rs. 45.00
Aaloo Patties	Rs.15.00
Paneer Patties	Rs. 20.00
Cheese Patties	Rs. 20.00
Maggie	Rs. 25.00
Veg. Noodles	Rs. 50.00
Chicken Noodles	Rs.75.00
Egg Noodles (2 eggs)	Rs. 65.00
Veg Fries Rice	Rs. 40.00
Paneer Fried Rice	Rs. 55.00
Egg Fried Rice (2 eggs)	Rs. 55.00
Chicken Fried Rice	Rs. 70.00
Readymade items : Below MRP	
Biscuits	Soft drinks (MRP)
Cake	Lassi (MRP)

Namkeen	Tea (7) (150ml)
Kurkure	Coffee (10) (150 ml)
Chips	Ice-cream (MRP)
Pastry	Burger - Rs. 25.00
Curd (below/at MRP)	
Veg momos (fried/steamed)	Rs. 45.00/40.00 for 8pc
Chicken momos(fried/steamed)	Rs. 65.00/60.00 for 8pc
Veg spring roll	Rs. 40.00
Cheese spring roll-	Rs. 45.00
Aalo chaat	Rs. 20.00
Tikki chaat	Rs. 20.00 (single)/ Rs. 30.00 (double)
Papdi chaat	Rs. 20.00
Manchurian	Rs. 50.00
Banana	Rs. 40.00
Mango	Rs. 40.00
Mint	Rs. 25.00
Badam	Rs. 40.00
Vanilla	Rs. 30.00
Chocolate	Rs. 40.00
Oreo	Rs. 40.00
White sauce pasta	Rs. 45.00
Red sauce pasta	Rs. 30.00
Mix veg pasta	Rs. 30.00
Missel pav	Rs. 20.00
Pavbhaji	Rs. 35.00 (2 pav) extra pav- Rs. 8.00/pc.
Fried idli	Rs. 20.00 (2 pcs.)
Paneer chilli	Rs. 85.00 (10 pcs.) (2.5 cms cube)
Chicken chilli	Rs. 100.00 (8 pcs.)

BRAND OF SOME OF COMMODITIES TO BE USED FOR THE CATERING:

Salt : TATA/Annapurna/Captain Cook for all purposes
Spices : MDH/Everest/Sunrise/I. Shakti/Ashirwad
Ketchup : Maggi/Kissan/Wakefield/Delmonte
Oil (Sunflower) : Sundrop/Emami/Saffola/Fortune
Oil (Mustard) : Dhara/Engine/Fortune/Ganesh/Ruchi
Pickle : Priya/Mothers/Nilons
Atta : Ashirwad /Annapurna/Ganesh / Nature Fresh
Noodles : Top Ramen/Yippee/Maggi
Papad : Madhuri/Lijjat/Bikaner
Butter : Amul/Mother Dairy/Britannia
Bread : Modern/Britannia/Morish
Jam : Kissan/Top Ramen/Maggi
Ghee : Amul/Mother Dairy/Everyday/Sudha
Milk : Amul/Mother Dairy/Metro /Sudha
Paneer : Amul/Mother Dairy/Sudha
Tea : Brook Bond/Lipton/TATA (Gold) , Red label
Coffee : Nescafe/Classic/Brook Bond

ONLY Vim/Dettol/Pril LIQUID DETERGENTS ARE ALLOWED FOR WASHING UTENSIL ETC. Lizol is preferred for floor cleaning.